

Suneet Malhotra

Engineering Manager - Release, Quality & Localization

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SUMMARY

Engineering leader with 20+ years of experience scaling distributed systems, developer platforms, and CI/CD infrastructure. Proven success in building and mentoring high-performing global teams, improving engineering velocity, and delivering secure, reliable, and scalable software platforms. Adept at aligning technical strategy with business outcomes, fostering inclusive engineering cultures, and driving operational excellence.

SKILLS

Mobile Automation	Appium, XCUITest, Espresso, Firebase, Google Play Console, App Connect, BrowserStack
Release Management	Runway, Bugsnag, Firebase Crashlytics, Firebase App Distribution, Localization, Sentry
Automation Frameworks	Selenium WebDriver, Playwright, Cypress, Cucumber(BDD), TypeScript, Codex, Cursor AI
CI/CD	Jenkins Pipeline, Code Build, Code Pipeline, Docker, Marathon Labs, Buildkite
Cloud Services	Amazon Web Service (AWS), EC2, S3, Cloud Watch, Amazon SNS
Testing Tools	Applitools, TestRail, QASE, Charles Proxy, Proxyman, Postman, Grafana, New Relic
Programming Languages	TypeScript, Java, SQL, Ruby on Rails, Gradle, Node.js, JavaScript, Scala
Leadership & Strategy	QA Strategy & Governance, Test Planning, Release Management, Risk Assessment, Process Improvement, Team Leadership, Cross-Functional Collaboration, Quality Metrics & Reporting, OKR's, Large Language Models

EXPERIENCE

Senior Engineering Manager, QA

Dec '24 — Present Los Angeles

Tinder

- Led development of mobile automation using Appium, TypeScript, and BrowserStack, boosting regression coverage from **0%→30%** in 10 months and integrating into CI/CD for faster, stable releases.
- Launched real-time QA dashboards tracking release quality, test health, and incidents, improving visibility and regression risk control.
- Optimized localization, release, and automation processes, cutting **production defects by 60%** and increasing app stability by leveraging external beta programs.
- Embedded QA governance within product squads, enabling shift-left testing and aligning quality metrics with engineering OKRs.
- Piloted AI-for-QA strategy with ML engineers, creating an internal test generation tool and **self-healing automation via Cursor AI + BrowserStack**, improving QA productivity by 30%

Senior QA Manager

Apr '17 — Dec '24 Santa Monica

Amazon

- Oversaw the QA organization, defining operating structures and strategies to embed automation and quality at every stage of the development lifecycle.
- Managed a global team of 25+ QA engineers and SDETs across multiple time zones, driving alignment, accountability, and high-velocity delivery.
- Partnered with five product and engineering teams to launch the Minimum Lovable Product (MLP) of Ring's internal AI-powered chat assistant, ensuring quality at scale.
- Designed and implemented quality-centric agile processes, **improving QA ticket turnover by 60%**, and built quality roadmaps, dashboards, and executive reports to strengthen culture and communication.

QA Manager

Nov '14 — Apr '17 Pasadena, CA

Spokeo

- Established and led Spokeo's "Quality Engineering" department, crafting a visionary QA strategy aligned with company goals.
- Spearheaded the establishment of a comprehensive test framework for a Ruby on Rails project utilizing RSpec, Capybara, Jenkins, Amazon EC2, and Selenium, ensuring robust testing capabilities and efficient test automation.
- Orchestrated the growth of the QA team from 1 to 13 engineers over 3 years, implementing world-class automated quality engineering infrastructure.
- Achieved 100% critical path automation coverage across web, mobile web, and applications within 8 months using open-source tools.

QA Manager

Jun '13 — Nov '14 Hollywood, CA

TicketMaster

- Automation Framework development using Node.js, Protractor, Cucumber, Selenium WebDriver, Jenkins. Successfully led QA efforts throughout the Agile SDLC, oversaw testing projects, and managed domestic/offshore QA personnel.
- Built the QA team bottom-up from being the first member to a total 10-member team. Including hiring, budgeting,

training. Efficiently track schedules for projects, ensuring technology quality, and on-time delivery, identify ways to improve efficiency of our processes via documentation, process development, and automation.

Lead SDET

July '10 — Jun '13 Hollywood, CA

Oprah Winfrey Network(OWN)

- Worked in a rigorous schedule in an agile environment to launch brand new OWN TV platform & 40 TV Show websites. Successfully developed automation framework from ground up using Selenium WebDriver with Ruby.

Senior QA Engineer

July '9 — July '10 Sherman Oaks

Advertise.com

- Took ownership of the entire QA test strategy that helped reduce QA regression time by 60% (1 week to 2 days)

EDUCATION

MS in Computer Science, University of Southern California (USC)

Los Angeles, United States

BS in Computer Science, The NorthCap University

Gurugram, India